

Sharing the Message

Presenting and Communicating with Impact

November 7, 2017

New Brunswick, New Jersey



Introduction & Agenda

- Limit Interruptions: Cell Phones
- Look for Practical Applications
- Return from Breaks



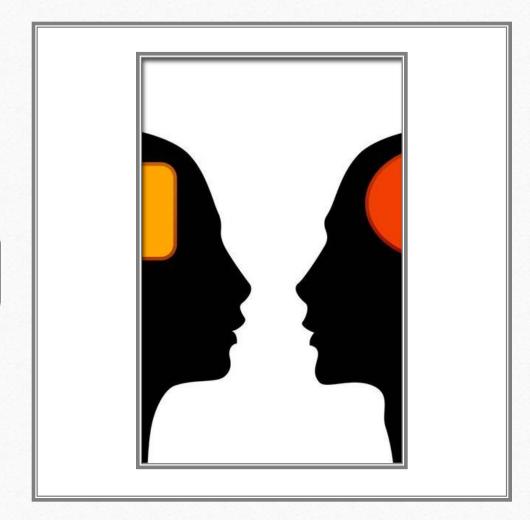
Learning Guidelines

- Stay Focused
- Be Willing to Try
- Encourage One Another
- Ask Questions

Johnson & Johnson Global Services

- What You Do
- What You've Done
- How you Relate to Others



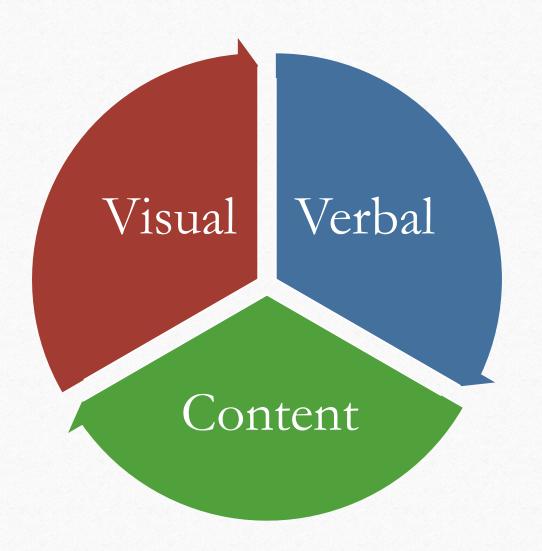


How Do We Communicate?

- Are You Visual, Verbal—or Both?
- Do Others Believe What You Say?
- Do You Talk At People or To Them?

What Others See and Hear

- How Long Does it Take to Form an Impression?
- What is Vocal Delivery?
- What Puts Meaning into What You Say?

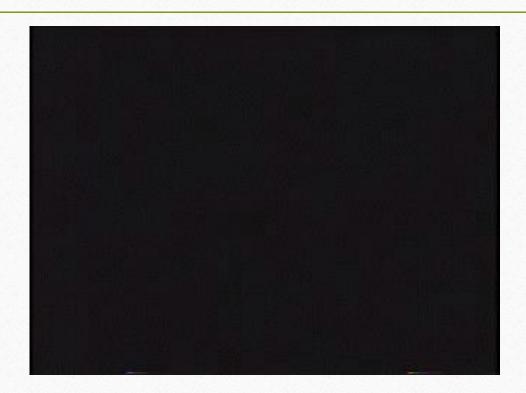




Your Turn to Present

- Breakout Groups
- Present Three-to-Five Slides
- This is Not a Test
- Feedback

It's Not About You



Average Attention Span

- 2001: 12 Seconds
- 2012 Eight (8) Seconds
- Goldfish: Nine (9) Seconds





How to Control Nervousness

Always Focus on a Positive Outcome

- 1. Listen
- 2. Breathe
- 3. Think
- 4. Speak

How to Manage Time

- What COULD you Say
- What SHOULD you Say
- What MUST you Say



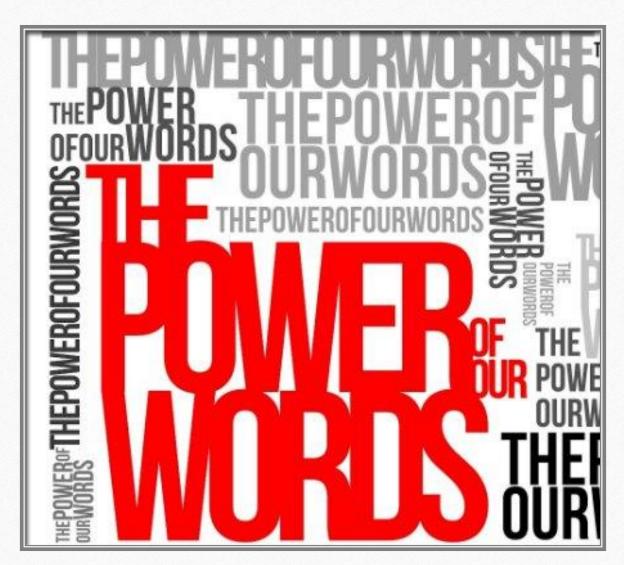


Opening Remarks

- Tell A Story
- Give An Example of Why They Should Care
- Provide a Powerful Number
- Make a Strong Statement
- Define a Problem, Issue or Challenge
- Ask a Rhetorical Question

Words Matter

- Inspire
- Sell
- Honor
- Represent
- Drive Ideas



Words Matter



Credibility



Leadership is determined by Behavior.

Communication is determined by Clarity.



MESSAGE

- Frame from their Perspective
- Impactful, Important, Interesting



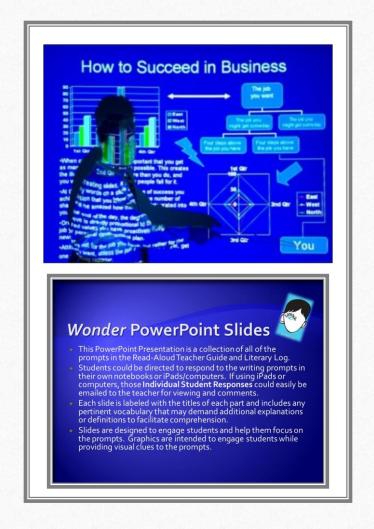
AUDIENCE

- Management, Peer, Customer
- What's In It for Them? Why Care?



PURPOSE

- If You Don't Know, They Never Will
- Promoting, Selling Ideas, Gaining Allegiance



How Slides Kill Presentations

- Too Much Content
- Reading
- Mixed Messages
- Competing Ideas
- Too Much Information
- Talking to Notes or Slides
- Pointers

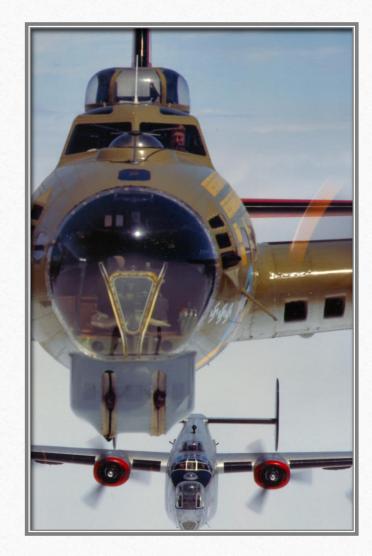


It's Not About the Slide

- Look at Person
- Talk, Don't Read
- Pick Key Points
- Conversation Versus Presentation
- Graphics and Pictures
- Be a Director

Creating Slides

- Create Content First
- Headline: The Big Idea
- Just a Few Points
- Minimize Words/Maximize Pictures
- Fonts: 44/24
- Practice Out Loud With/Without Slides



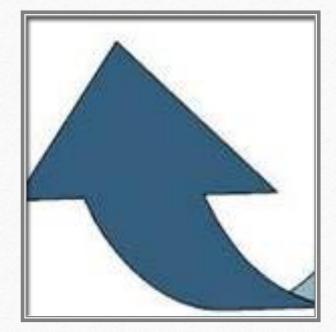


Transitions

- Issues (Challenges, Budgets)
- Actions (Steps, Timelines)
- Data (Studies)
- Future Success (Benefits)

Transitions: Space Between Ideas

- Shifting gears, let's move on...
- Based on what you've heard, you might think X is true. But it's not. In fact, Y may be your best option. Here's why...
- Now that we understand the potential, let's look at the timeline.





Which Would You Rather Hear?

We offer fertilizer that will help your plants grow.

OR

Our fertilizer will help YOU grow bigger, brighter plants that need less watering.

Let's Switch Groups

- Time to Prepare
- Same Format as Before



CPR

- Compelling
- Personal
- Relevant



Communications Failure

- Off-the-Cuff Statements
- Poor Preparation + Little Practice
- Disregard for Feelings of Others
- Boring Content
- Audience Knowledge





Body Language

- How to Stand—and Always Stand if Possible
- Sit and Deliver
- Hands, Face and Neck
- Movement
- The Eyes Have It

It Could Happen to You Too





Thank You for your Participation

Please fill out

Evaluation Forms

PowerPoint PDF online at:

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