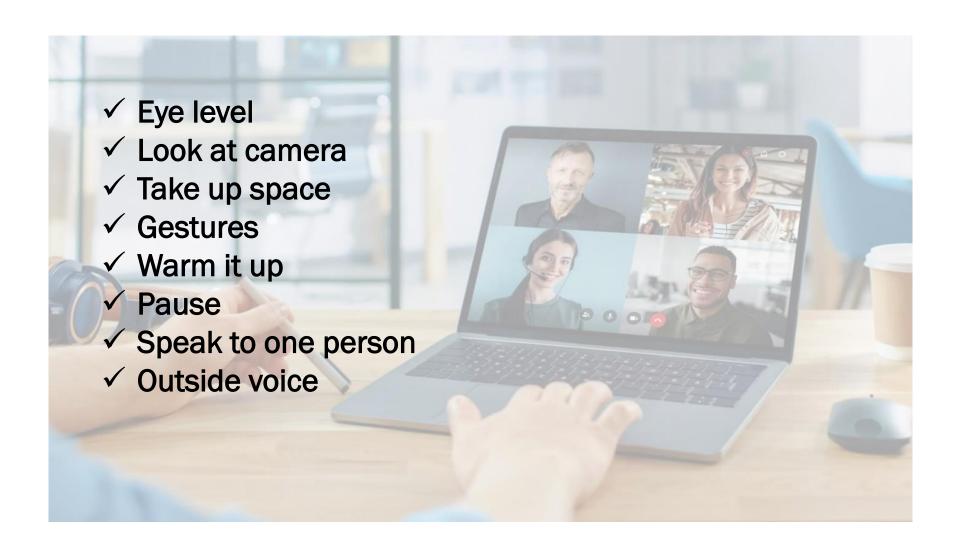


# ENGAGING and INFLUENCING LISTENERS

Communicating Your Message with Impact

# **VIRTUAL TIPS**





#### THINK THEME

If the fire alarm went off and your audience could only hear one thing, what would that be?



# **DON'T BURY THE LEAD**



# FRAME THE OPEN



### **MSL**

- Resource. Medical expert. Background
- Establish credibility



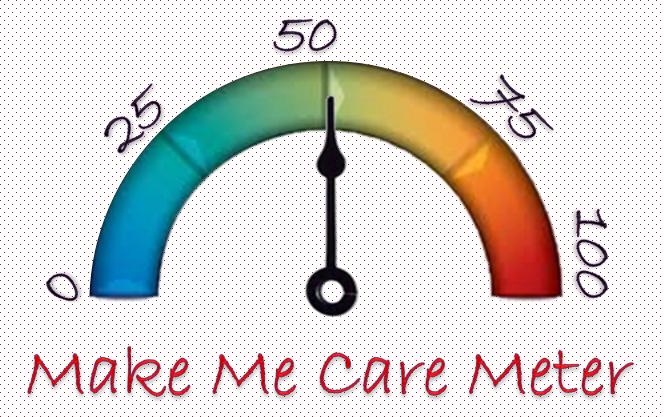
### **OPEN**

 New data. Potential new indication and new patient population



## **OPENING REMARKS**

- Problem/issue/challenge
- Story/anecdote
- Example
- Powerful ###
- Strong statement
- Rhetorical question
- Cite research/context



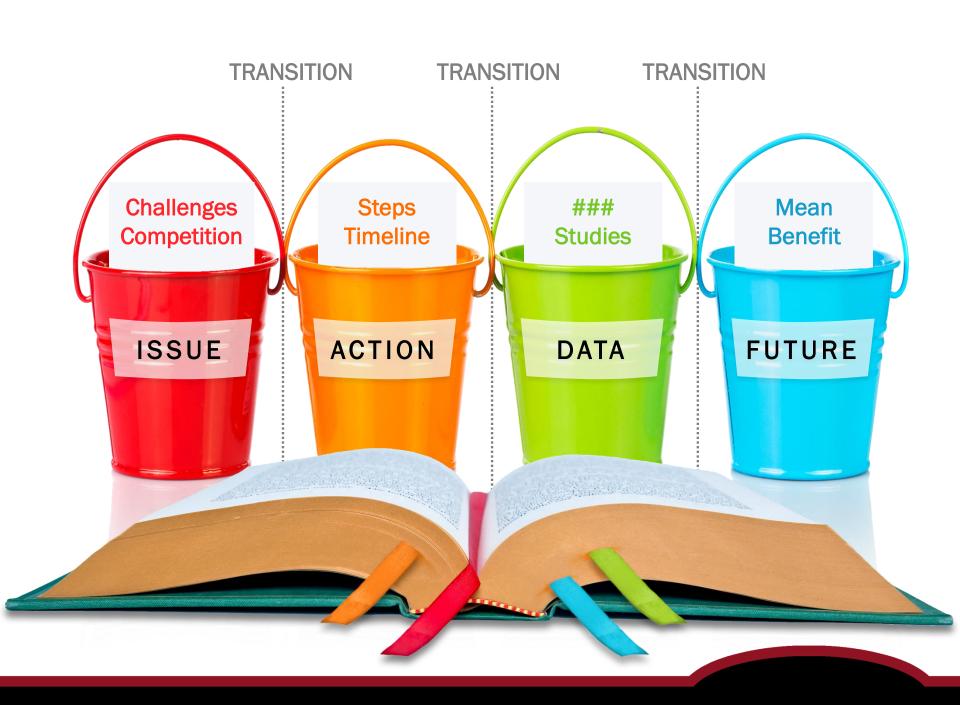






### What People Remember after a 10 minute Presentation





### **TRANSITIONS**

- "We've talked about Point A. Now let's think about Point B."
- "Based on what you've just heard, you might think that X is true. But it's not. In fact, Y may be your best option and here's why."
- "Now that we understand the potential market, let's take a look at time lines."
- "Shifting gears, let's move on to..."

# F-E-A-S-T

Facts

Examples

Analogies

Stories

Third Party

# Easy to Understand

# **Stories/Examples**



Research shows people are more likely to connect and take action after hearing an impactful story



- Most important point first
- 2-3 key supporting points
- Talk, don't read
- Be a director
- Slide follow you
- Practice with/without
- Out loud
- Keep eyes on audience
- Record yourself



# WHAT TO SAY

## **Inviting Questions**

Give me an example
In your experience
Help me understand
How do you manage
Your biggest
concerns



# **DON'T KNOW**



Reframe

I understand your concern and it's important. I think the bigger issue is...



Stick to what you know

That's not my area of expertise. What I do know is this



Be authentic

I'm going to need to look into this

# **UNCLEAR COMMENTS**



Ask person to give example or share data/facts



Re-state points to verify what the person is saying

### SHARE YOUR INSIGHTS

What am I trying to communicate

This is what you need to know

2-3 key points

Mean to them? So What? Care?

Actions to take



### KarenFriedman.com